

**"Your fireplace is not lighting?  
Your pilot may not be lit!"**



BEFORE you reach for the phone and call your dealer, let me show you how to light your gas pilot.

It's easy and takes only a few moments, so come on! This presentation will show you how to light the pilot on your Lennox hearth product.

**LENNOX**

HEARTH PRODUCTS  
*Innovation never felt so good.™*



## "How do millivolt controls work?"

Millivolt controls rely on a tiny amount of electricity that is generated by a small pilot light for burner ignition.



**LENNOX**



**"Where is the gas control valve?"**

First, you must locate the gas control valve on your hearth product.

It may be located behind the lower louvers, behind an access panel, or in a compartment beneath the firebox floor or attached to the gas log set.

Consult your homeowner's manual for specific instructions.



*Below the floor panel*



*Behind the lower louvers*



*Behind the side panel*

**LENNOX**



**"Remember to put safety first."**

Your hearth product has a label with written operating instructions and important warnings that may be attached by a wire cable or adhered to the floor of your fireplace.

**PLEASE take a moment to review the operating instructions and safety warnings.**



**LENNOX**



**"Make sure your gas supply is on."**

Locate the gas supply shutoff and confirm that it is in the "on" position.

When the handle is inline with the gas line the gas supply is "on".



*Gas supply in the ON position*



*Gas supply in the OFF position*

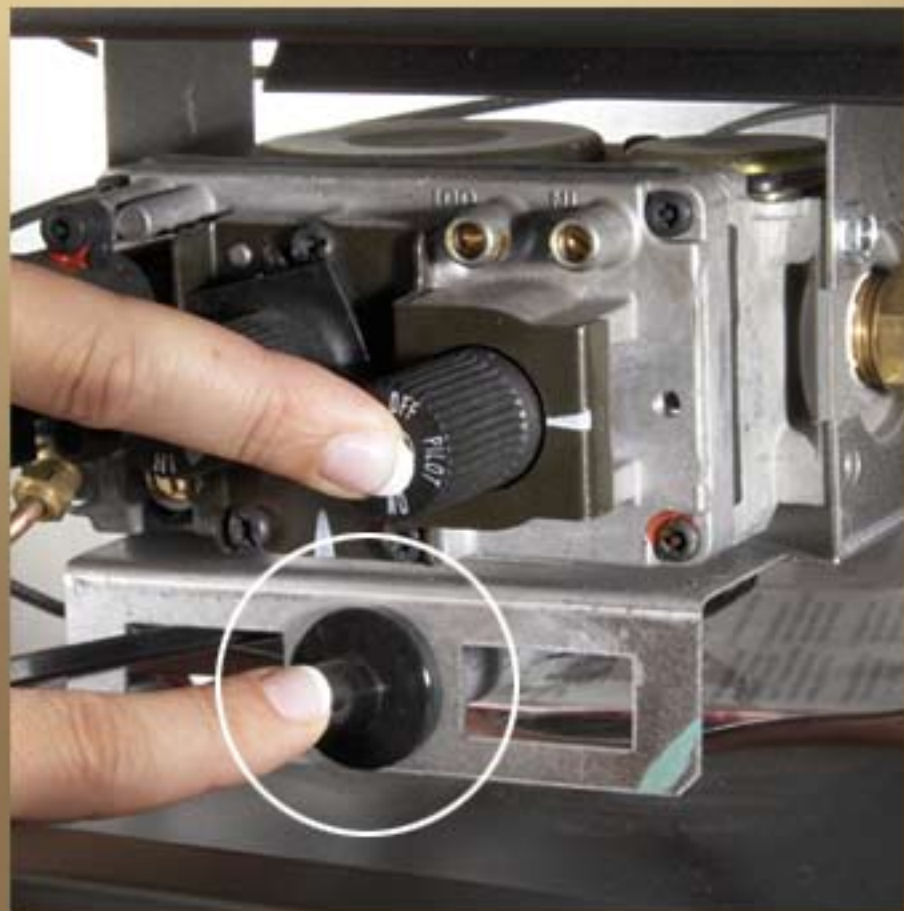
**LENNOX**



“Find your electronic igniter button.”

Locate the piezo igniter button.

Push this button in, and you will hear a click as the igniter creates a spark at the pilot burner.



**LENNOX**



**"Check your wall switch  
or remote control."**

If your fireplace is equipped with an on/off switch or a remote control, be certain that it is in the OFF position.

The on/off switch may be located on the fireplace or on the wall near the fireplace.



**LENNOX**



**“Turn the gas valve knob to PILOT position.”**

Examine the gas valve.

It may have one or two knobs and may look like any of the styles shown here.

One knob will be labeled “OFF”, “PILOT” and “ON”.

Turn the knob to the “PILOT” position:  
With one hand, push the knob in, and at the same time twist the knob in a counter-clockwise direction to the pilot position.



**LENNOX**<sup>™</sup>  
HEARTH PRODUCTS



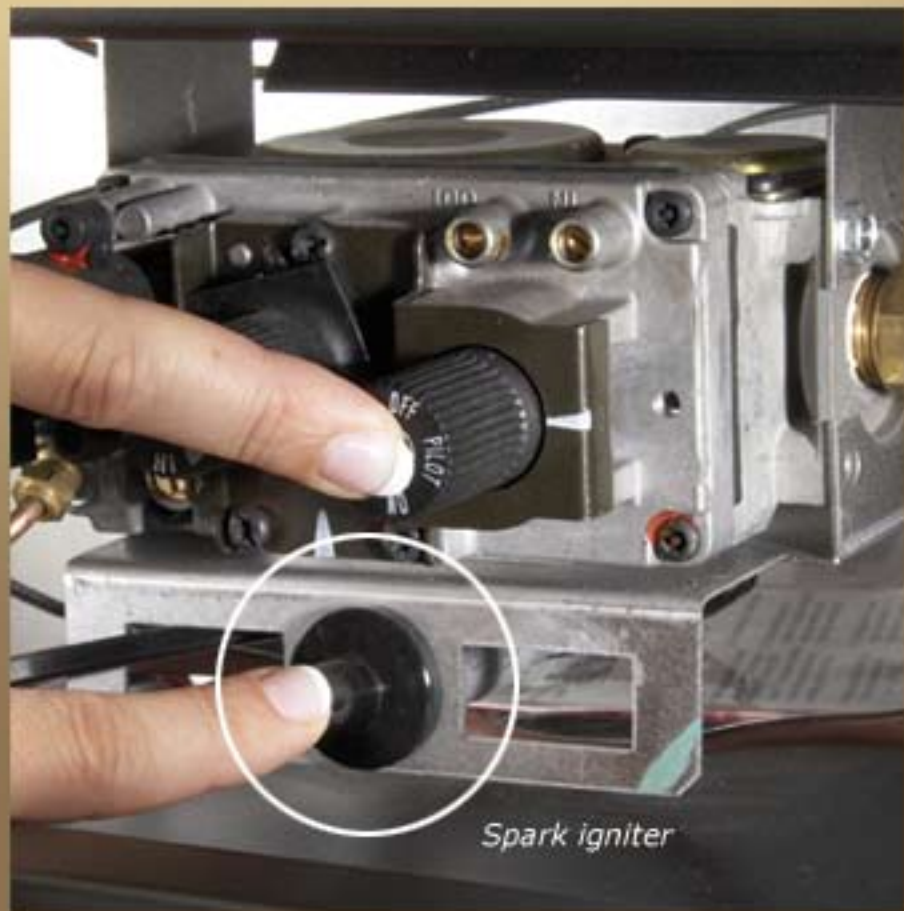


"Now it's time to ignite  
your pilot light."

Next, push the knob in and hold it in.

Pushing in on the knob allows a small amount of gas to flow to the pilot burner.

Keep holding the knob in, and begin pushing in on the piezo igniter once every 10 seconds until a flame is visible at the pilot burner.



**LENNOX**<sup>™</sup>  
HEARTH PRODUCTS



**"Now it's time to ignite  
your pilot light."**

Remember, if this is the first time that your hearth product has been lit, it may take several minutes to bleed all the air out of the gas line.

Just be careful to keep pushing the spark igniter once every 10 seconds.



**LENNOX**



**"Your pilot light should  
now be lit."**

Continue to hold the valve knob in for  
30 seconds AFTER the pilot has lit.  
You may now let the knob out, and  
the pilot should stay lit.



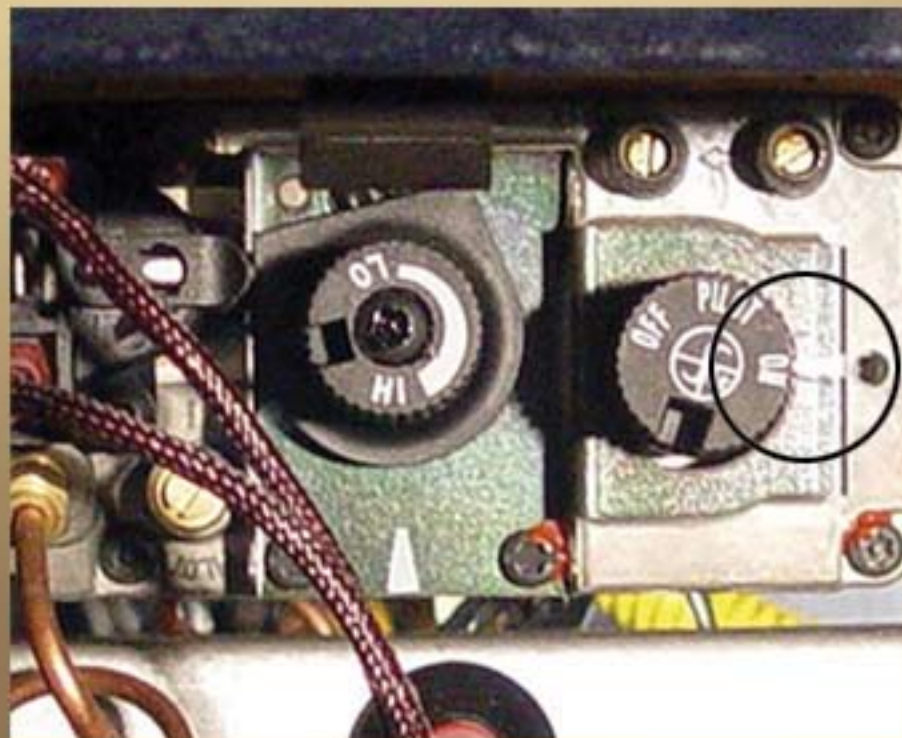
**LENNOX**



“One last step.”

Push the knob in slightly and twist the knob in a counter-clockwise direction to the “ON” setting.

Leaving the valve in the “ON” position will keep your hearth product in the “ready” state for instant operation when you want to use it.



*Line up “ON” setting to mark*

**LENNOX**



**"Now your fire is ready  
when you are."**

If your fireplace or stove is controlled by a switch or remote control, it should now light when the switch is turned to on.

If you have a manual valve like some gas logs, it will light when the actuator knob is turned to the burner or "ON" position.



**LENNOX**<sup>™</sup>  
HEARTH PRODUCTS

**"Any further help is just a  
phone call away."**



If you have any further questions, contact your Lennox Hearth Product dealer for more information or professional service.

**LENNOX**  
HEARTH PRODUCTS  
*Innovation never felt so good.™*